

**SERVICE ATTACHMENT 1
TO THE
MASTER SERVICE AGREEMENT**

This is a Service Attachment to the Master Service Agreement dated May 6, 2006, "Agreement", between The Office of Information Technology ("OIT") on behalf of the State of Ohio, and **Qwest Communications Corporation**, Attention: Corporate Counsel, 1801 California Street, Suite 900, Denver, Colorado 80202.

WHEREAS, OIT desires to include additional Vendor services and the corresponding general provisions thereof; and

WHEREAS, the above named parties desire to execute this Service Attachment to said Agreement.

NOW THEREFORE, in accordance with the Agreement, and in consideration of the conditions and covenants contained herein, the Parties mutually agree as follows:

**Voice Service Exhibit and
International Voice Informational Pricing Sheet**

1. Description of Service

1.1 Intro. All capitalized terms, unless otherwise defined herein, shall have the meanings assigned to them in the Agreement.

1.2 Qwest. "Qwest" shall mean and refer to Qwest Communications Corporation. "Customer" shall mean and refer to Subscribing Entity under the Agreement.

1.3 Orders. All orders for Services hereunder as well as any cancellations or modifications to an order must be made through Customer's Telecommunication Service Request (TSR) system. Qwest agrees that only telecommunication coordinators have the authority regarding procurement, modification, and termination of services. Qwest agrees to keep Customer's orders updated and current in the TSR System. Participating Customers must also request service through the TSR ordering system. Purchase orders for a Customer must be determined by the purchasing process of that Cooperative Purchasing Member. Qwest will provide the Service only if:

- (a) there is a valid, accurate Order Form;
- (b) adequate capacity is available; and
- (c) Qwest accepts the Order Form.

"Order Form" shall mean and refer to the authorized forms for purchase by Customer under the TSR system. Qwest reserves the right to reject any Order Form in its reasonable discretion.

1.4 Domestic Voice.

1.4.1 Voice Service Description. Voice Service consists of the following services:

- 1. Domestic Long Distance Service is available both Interstate and Intrastate, through switched and dedicated facilities.
- 2. Toll Free Services is also available through switched or dedicated facilities.

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3. worldcard offers domestic calling card services available either Interstate or Intrastate and is available through switched access only.
4. Directory Assistance offers one rate to Voice Service customers domestically.

(a) The Service is subject to the SLA in the Services Schedule that is effective as of the first day of the second month after initial installation of Service. .

(b) The Services Schedule applicable to Service is incorporated by reference and made a part of this Service Attachment. Qwest may change the Services Schedule at any time and such change will be effective upon being posted in the Services Schedule. Notwithstanding the provisions in the applicable Service Attachments, if a service modification: (i) materially and adversely affects the Customer's legitimate use of Service; and (ii) is not required by government or judicial action, then Customer may terminate the affected Service upon 30 days prior written notice without liability for cancellation charges for the affected Service, provided, however that Customer provides Qwest written notification of its intent to terminate the Service under this Section within 30 days after the modification occurs and provides Qwest thirty days to cure such modification. If Customer does not provide Qwest notice that it desires to terminate the affected Service during the time permitted in this section, Customer will have waived its right to terminate the affected Service under this section. OIT represents and warrants that as of the Effective Date, OIT has accessed, read, and understands the Services Schedule.

(c) The Service is also subject to the Communications Act of 1934, as amended.

(d) Qwest will have access to certain CPNI. Under federal law, Customer has a right to, and Qwest has a duty to protect, the confidentiality of CPNI. CPNI may be useful to tailor services to Customer and to enhance Qwest's ability to meet Customer's needs. Customer expressly authorizes Qwest, its Affiliates, or its sales representatives to use CPNI to determine if Customer could benefit from other services offered by Qwest and its Affiliates, and market them to Customer. Customer may withdraw its authorization at any time by informing Qwest in writing. Any such withdrawal will not affect the quality of Service provided hereunder.

1.4.2 Term / Effective Date. The term of Domestic Voice Service will begin upon the Effective Date of the Agreement (or, if applicable, an amendment to the Agreement if Customer adds this Service Attachment after the Effective Date of the Agreement) and will automatically expire at the end of the current biennium, which is June 30, 2007, if not previously terminated under the terms of this Service Attachment. .

1.4.3 Customer-specific Appropriations, Renewals, & Upgrades. OIT's appropriations are controlled by the Ohio General Assembly and the current General Assembly cannot commit a future General Assembly to any expenditures. Therefore, this Attachment will automatically expire at the end of the current biennium, which is June 30, 2007. OIT, however, may renew this Service Attachment and the underlying Agreement in the next biennium by issuing written notice to Qwest of the decision to do so. Renewals will be initiated by OIT in writing at least thirty (30) days prior to the expiration of the then current term. This expiration and renewal procedure will also apply to the end of any subsequent biennium. After the second renewal, OIT and Qwest agree that pricing for Service will be renegotiated. Upon termination of this Attachment, all rights of Customer to order Service cease and Qwest has no further obligations to furnish Service to Customer hereunder. Customer has the option anytime during the term hereof to upgrade to a new technology or service offering with Qwest without incurring termination charges. All associated non-recurring charges will apply to the new services and the original term will remain in effect.

1.5 International Voice.

1.5.1 International Voice Service Description. International Voice Service consists of:

1. International Outbound Long Distance,
2. International Toll Free
3. International worldcard®.

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(a) Except where specified otherwise, for international outbound voice service, the rates specified herein will only apply to international outbound voice service originating in the U.S. (subject to availability) and terminating internationally using land-line facilities and will not apply to international outbound voice service terminating internationally using cellular facilities or, for international inbound voice service, the rates specified herein will only apply to international inbound voice service originating internationally using land-line and cellular facilities. However, airtime is charged for mobile calls.

(b) The Services Schedule applicable to International Voice Service is incorporated by reference and made a part of this Service Attachment. Qwest may change the Services Schedule at any time and such change will be effective upon being posted in the Services Schedule. Notwithstanding the provisions in the applicable Service Attachments, if a service modification: (i) materially and adversely affects the Customer's legitimate use of Service; and (ii) is not required by government or judicial action, then Customer may terminate the affected Service upon 30 days prior written notice without liability for cancellation charges for the affected Service, provided, however that Customer provides Qwest written notification of its intent to terminate the Service under this Section within 30 days after the modification occurs and provides Qwest thirty days to cure such modification. If Customer does not provide Qwest notice that it desires to terminate the affected Service during the time permitted in this section, Customer will have waived its right to terminate the affected Service under this section. OIT represents and warrants that as of the Effective Date, OIT has accessed, read, and understands the Services Schedule.

(c) The Service is also subject to the Communications Act of 1934, as amended.

(d) Qwest will have access to certain CPNI. Under federal law, Customer has a right to, and Qwest has a duty to protect, the confidentiality of CPNI. CPNI may be useful to tailor services to Customer and to enhance Qwest's ability to meet Customer's needs. Customer expressly authorizes Qwest, its Affiliates, or its sales representatives to use CPNI to determine if Customer could benefit from other services offered by Qwest and its Affiliates, and market them to Customer. Customer may withdraw its authorization at any time by informing Qwest in writing. Any such withdrawal will not affect the quality of Service provided hereunder.

1.5.2 Customer-specific Appropriations, Renewals, & Upgrades. This provision does not apply to International Voice.

2. Service Specific Terms and Definitions

2.1 Definitions for Voice. Qwest will provide Voice Services ("Service") pursuant to the terms and conditions of the Agreement, Services Schedule, Tariff, and this Service Attachment.

"CPNI" means confidential billing and usage-related information about the quantity, technical configuration, type, destination, location and amount of use of customer's telecommunications services.

"Services Schedule" means the Qwest Rate and Services Schedule Interstate No. 5 found at <http://www.qwest.com> and at 1801 California Street, 1st Floor Reception Area, Denver, CO.

"Tariff" means the Qwest state tariffs that apply when traffic over the Service is less than or equal to 10% interstate usage. References to Services Schedule herein will mean Tariff when a Tariff governs the Service.

2.2 Definitions for International Voice. The International Voice Informational Pricing Sheet ("Pricing Sheet") is provided for informational purposes only. Qwest will provide Voice Services ("Service") pursuant to the terms and conditions of the Agreement, Services Schedule, and the Tariff, and not this Pricing Sheet. Except as set forth in this section or elsewhere in this Pricing Sheet, capitalized terms will have the definitions assigned to them in the Agreement.

3. Standard Service Features

3.1 Qwest Voice Standard Service Features.

Standard service features include the following:

- Domestic and International Long Distance
- Toll Free Service
- Calling Card

3.2 Qwest Long Distance Standard Service Features.

- Qwest® Macro Capacity® Fiber Network
- Self-healing network
- Customer support
- Worldwide access
- Comprehensive service level agreements (SLAs)
- Project accounting codes
- Competitive pricing
- Custom Reports
- Integrated billing and reporting capabilities
- Toll Free Service including Enhanced Features

Our Enhanced Toll Free Routing Features offer the following:

- Day of week
- Time of day
- Day of year
- Geographical
- Percent allocation
- Menu
- Linking features
- Alternate call plans
- Tailored call coverage (TCC)
- Information control
- Custom reports
- Industry Toll-Free directory assistance
- Industry Toll-Free directory assistance expedited service

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Enhanced features include the following: Operator Service; Directory Assistance; VoIP.

3.3 Web Based Management Tool. Qwest Control is a proprietary Web-based application that provides complete management control over a broad range of Qwest services, including nationwide ATM, Business Dial, Internet Port (formerly known as DIA), Dedicated Hosting, nationwide Frame Relay, Managed Firewall VPN, Private Routed Network VPN, and Toll Free. Qwest Control allows customers to access a wide variety of network management, billing and reporting tools via a secure Web site. For a customer to manage their communications with Qwest Control they need a PC with Internet access, a certified browser, user name, and a password.

Qwest Control provides a comprehensive set of communications management tools, including:

- **eBilling Manager** - Centralize local and national billing information across your Qwest service offerings
- **Repair Manager** - Create and track status of trouble tickets
- **Inventory Manager** - View Inventory and make configuration changes
- **Statistics Manager** - View historical and real-time network statistics and create detailed reports
- **Status Manager** - Stay informed of your network status and performance
- **Administration Manager** - Create and manage secure profiles for your enterprise users

4. Add On Features

4.1 Operator Service. Qwest® Operator Services delivers a package of communication solutions including automated (0+) and operator assisted (0-) calls. Our regionally based operator services group has extensive experience with providing the latest communications services.

4.2 Directory Assistance Service. Qwest Large Business Directory Assistance allows Customer to reach Qwest Directory Assistance agents via a toll-free number.

5. Fee Structure

5.1 Domestic Voice Fee Structure.

5.1.1 Voice Rates. The Base Rates for the Voice Services listed below include the discounts, if any, associated with the Agreement. The Charges for each component of Service commence within five days of Qwest's notification to OIT that the Service component is provisioned and ready for use. Charges for Service during a Renewal Term will be the rates in effect at time of renewal for existing Service, or the charges in effect at the time or order for new or changed Service. The charges for such Service will be fixed for the Renewal Term. The rates set forth herein do not include costs associated with local access. PICC Monthly Recurring Charges will be waived for Business Line Charges (non-Centrex lines and Centrex lines) for all Options listed in this Section.

5.1.2 OPTION A: Cities, Counties, K-12, and Libraries as Customer with Switched Traffic

Customer will receive the following charges for a two-year term with two one-year renewal options:

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TYPE OF SERVICE	RATE PER MINUTE
All Switched and Dedicated Traffic (interstate/intrastate inbound dedicated-switched and switched-switched; interstate/intrastate outbound switched-switched)	\$ 0.0290
Calling Card – Surcharge	\$0.2500 plus switched-switched rate per MOU of \$0.0290
Directory Assistance (Interstate/Intrastate)	\$ 0.5870

PICC:

Business Line Charge (Non-Centrex Line)	\$4.72*
Centrex Line Charge	\$0.45*

* Waived per this agreement.

5.1.3 OPTION B: Cities, Counties, Higher Education with High Volume Traffic as Customer; benefits from Dedicated facilities

Customer will receive the following charges for a two-year term with two one-year renewal options:

TYPE OF SERVICE	RATE PER MINUTE
All Dedicated Intrastate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0256
All Dedicated Interstate Traffic (Outbound Dedicated-Switched)	\$ 0.0268
All Switched Interstate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0477
All Switched Intrastate Traffic (Inbound/Outbound Dedicated to Switched)	\$0.0437
Dedicated ISDN*	\$ 0.0650
Switched ISDN	\$ 0.0850
Calling Card - Surcharge	\$0.2500 plus switched-switched rate per MOU of \$0.0310
Directory Assistance (Interstate/Intrastate)	\$ 0.587

PICC:

Business Line Charge (Non-Centrex Line)	\$ 4.72*
Centrex Line Charge	\$ 0.45*

5.1.4 OPTION C: Universities/Higher Education as Customer

Customer will receive the following charges for a two-year term with two one-year renewal options:

TYPE OF SERVICE	RATE PER MINUTE
All Dedicated Intrastate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0185
All Dedicated Interstate Traffic (Outbound Dedicated-Switched)	\$ 0.0185
All Switched Interstate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0290
All Switched Intrastate Traffic (Inbound/Outbound Dedicated-Switched)	\$0.0290
Calling Card - Surcharge	\$0.2500 plus switched-switched rate per MOU of \$0.0290

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Directory Assistance (Interstate/Intrastate)	\$ 0.5870
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PICC:

Business Line Charge (Non-Centrex Line)	\$ 4.72
Centrex Line Charge	\$ 0.45

5.1.5 OPTION D: State Agencies as Customer Only

Customer will receive the following charges for a two-year term with two one-year renewal options:

TYPE OF SERVICE	RATE PER MINUTE
All Dedicated Intrastate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0185
All Dedicated Interstate Traffic (Outbound Dedicated-Switched)	\$ 0.0185
All Switched Interstate Traffic (Inbound/Outbound Dedicated-Switched)	\$ 0.0275
All Switched Intrastate Traffic (Inbound/Outbound Dedicated-Switched)	\$0.0275
Calling Card - Surcharge	\$0.2500 plus switched-switched rate per MOU of \$0.0275
Directory Assistance (Interstate/Intrastate)	\$ 0.5870

PICC:

Business Line Charge (Non-Centrex Line)	\$ 4.72
Centrex Line Charge	\$ 0.45

5.2 International Voice Informational Pricing Sheet.

5.2.1 International Rates. The following per minute rates, country/mobile codes and charges are provided for informational purposes only, but should reflect the applicable rates as of the Effective Date of the underlying Agreement. The rates for International Voice Service are controlled by the Services Schedule and are subject to change. The rates set forth herein do not include costs associated with local access. All rates below are quoted in increments and will be billed in the following initial and incremental time periods based on traffic type:

5.2.2 International Billing Increments.

International Voice Service	Initial Billing Period	Incremental Billing Period
Outbound U.S. to International	30 seconds	6 seconds
Outbound U.S. to Canada	30 seconds	6 seconds
Outbound Canada to U.S.	30 seconds	6 seconds

worldcard	Initial Billing Period	Incremental Billing Period
Outbound U.S. to Mexico	60 seconds	60 seconds
Outbound US to International (excluding Mexico)	30 seconds	6 seconds
Inbound International (excluding Mexico) to US	60 seconds	60 seconds

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Outbound International to International	60 seconds	60 seconds
Inbound Mexico to US	60 seconds	60 seconds
Outbound Mexico to Mexico	60 seconds	60 seconds
Outbound Mexico to International	60 seconds	60 seconds
Outbound International to Mexico	60 seconds	60 seconds
Outbound US to Mexico	60 seconds	60 seconds

worldcard	Initial Billing Period	Incremental Billing Period
Inbound Canada to US	30 seconds	6 seconds
Outbound US to Canada	30 seconds	6 seconds
Outbound Canada to Canada	30 seconds	6 seconds
Outbound Canada to International (excluding Mexico)	30 seconds	6 seconds
Outbound International (excluding Mexico) to Canada	60 seconds	60 seconds
Outbound Canada to Mexico	60 seconds	60 seconds
Outbound Mexico to Canada	60 seconds	60 seconds

International Toll Free Service "ITFS"/Universal International Freephone Number "UIFN" billing increments:

ITFS/UIFN	Initial Billing Period	Incremental Billing Period
Inbound International (excluding Mexico) to US	30 seconds	6 seconds
Inbound Canada to US	30 seconds	6 seconds
Inbound US to Canada	30 seconds	6 seconds
Inbound Canada to Canada	30 seconds	6 seconds
Inbound Mexico to US	60 seconds	60 seconds

5.2.3 International Outbound Long Distance.

(a) Switched Origination to Switched Termination Rate Schedule.

Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
Afghanistan	\$0.8535	\$0.8355
Albania	\$0.4104	\$0.3924
Albania – Mobile/Special Services	\$0.3243	\$0.3063
Algeria	\$0.3528	\$0.3348
Algeria – Mobile/Special Services	\$0.3888	\$0.3708
American Samoa	\$0.2304	\$0.2124
American Samoa – Mobile/Special Services	\$0.2880	\$0.2700
Andorra	\$0.1680	\$0.1500
Andorra – Mobile/Special Services	\$0.3494	\$0.3314
Angola	\$0.5256	\$0.5076
Angola – Mobile/Special Services	\$0.5616	\$0.5436
Anguilla	\$0.3024	\$0.2844
Anguilla – Mobile/Special Services	\$0.3321	\$0.3141
Antarctica	\$0.5850	\$0.5670
Antigua	\$0.2671	\$0.2491
Antigua – Mobile/Special Services	\$0.4230	\$0.4050
Argentina	\$0.1125	\$0.0945

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Argentina – Mobile/Special Services	\$0.3454	\$0.3274
Armenia	\$0.4464	\$0.4284
Armenia – Mobile/Special Services	\$0.4824	\$0.4644
Aruba	\$0.2304	\$0.2124
Aruba – Mobile/Special Services	\$0.2664	\$0.2484
Ascension Island	\$1.1224	\$1.1044
Australia	\$0.0614	\$0.0434
Australia – Mobile/Special Services	\$0.2538	\$0.2358
Austria	\$0.1066	\$0.0886
Austria – Mobile/Special Services	\$0.3248	\$0.3068
Azerbaijan	\$0.4976	\$0.4796
Azerbaijan – Mobile/Special Services	\$0.4976	\$0.4796
Bahamas	\$0.1440	\$0.1260
Bahamas – Mobile/Special Services	\$0.1980	\$0.1800
Bahrain	\$0.3816	\$0.3636
Bahrain – Mobile/Special Services	\$0.4176	\$0.3996
Bangladesh	\$0.4241	\$0.4061
Bangladesh – Mobile/Special Services	\$0.6247	\$0.6067
Barbados	\$0.3024	\$0.2844
Barbados – Mobile/Special Services	\$0.3370	\$0.3190
Belarus – Mobile/Special Services	\$0.4500	\$0.4320
Belarus	\$0.4230	\$0.4050
Belgium	\$0.0540	\$0.0360
Belgium – Mobile/Special Services	\$0.2970	\$0.2790
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
Belize	\$0.3816	\$0.3636
Belize – Mobile/Special Services	\$0.5542	\$0.5362
Benin	\$0.3384	\$0.3204
Benin – Mobile/Special Services	\$0.4680	\$0.4500
Bermuda	\$0.1872	\$0.1692
Bermuda – Mobile/Special Services	\$0.2232	\$0.2052
Bhutan	\$0.7584	\$0.7404
Bhutan – Mobile/Special Services	\$0.8280	\$0.8100
Bolivia	\$0.2873	\$0.2693
Bolivia – Mobile/Special Services	\$0.3869	\$0.3689
Bosnia & Herzegovina	\$0.3010	\$0.2830
Bosnia & Herzegovina – Mobile/Special Services	\$0.4032	\$0.3852
Botswana	\$0.3240	\$0.3060
Botswana – Mobile/Special Services	\$0.3960	\$0.3780
Brazil	\$0.1440	\$0.1260
Brazil – Mobile/Special Services	\$0.3022	\$0.2842
British Virgin Islands	\$0.2376	\$0.2196
British Virgin Islands – Mobile/Special Services	\$0.1917	\$0.1737
Brunei	\$0.3816	\$0.3636

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Brunei – Mobile/Special Services	\$0.4176	\$0.3996
Bulgaria	\$0.2520	\$0.2340
Bulgaria – Mobile/Special Services	\$0.3348	\$0.3168
Burkina Faso	\$0.4176	\$0.3996
Burkina Faso – Mobile/Special Services	\$0.4680	\$0.4500
Burundi	\$0.8208	\$0.8028
Burundi – Mobile/Special Services	\$0.3448	\$0.3268
Cambodia	\$0.9216	\$0.9036
Cambodia – Mobile/Special Services	\$0.9576	\$0.9396
Cameroon	\$0.3967	\$0.3787
Cameroon – Mobile/Special Services	\$0.5929	\$0.5749
Canada	\$0.0449	\$0.0269
Cape Verde Islands	\$0.4770	\$0.4590
Cape Verde Islands – Mobile/Special Services	\$0.6030	\$0.5850
Cayman Islands	\$0.2160	\$0.1980
Cayman Islands – Mobile/Special Services	\$0.2430	\$0.2250
Central African Republic	\$0.7942	\$0.7762
Central African Republic – Mobile/Special Services	\$0.8280	\$0.8100
Chad	\$1.2494	\$1.2314
Chad – Mobile/Special Services	\$0.8972	\$0.8792
Chile	\$0.1632	\$0.1452
Chile – Mobile/Special Services	\$0.3402	\$0.3222
China	\$0.1642	\$0.1462
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
China – Mobile/Special Services	\$0.2664	\$0.2484
Christmas & Cocos Islands	\$0.1366	\$0.1186
Colombia	\$0.1778	\$0.1598
Colombia – Mobile/Special Services	\$0.3096	\$0.2916
Comoros	\$0.6696	\$0.6516
Comoros – Mobile/Special Services	\$0.6480	\$0.6300
Congo, Republic of	\$0.5292	\$0.5112
Cook Islands	\$5.4000	\$5.3820
Cook Islands – Special Services	\$4.6980	\$4.6800
Costa Rica	\$0.2268	\$0.2088
Costa Rica – Mobile/Special Services	\$0.2628	\$0.2448
Croatia	\$0.2873	\$0.2693
Croatia – Mobile/Special Services	\$0.3606	\$0.3426
Cuba	\$0.9180	\$0.9000
Cuba – Guantanamo Bay	\$1.0080	\$0.9900
Cyprus	\$0.3024	\$0.2844
Cyprus – Mobile/Special Services	\$0.4102	\$0.3922
Czech Republic	\$0.2376	\$0.2196
Czech Republic – Mobile Special/Services	\$0.3246	\$0.3066
Denmark	\$0.1080	\$0.0900
Denmark – Mobile/Special Services	\$0.2880	\$0.2700
Diego Garcia	\$2.7180	\$2.7000

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Djibouti	\$0.5263	\$0.5083
Djibouti – Mobile/Special Services	\$0.7063	\$0.6883
Dominica	\$0.3134	\$0.2954
Dominica – Mobile/Special Services	\$0.4230	\$0.4050
Dominican Republic	\$0.1778	\$0.1598
Dominican Republic - Mobile/Special Services	\$0.2160	\$0.1980
East Timor	\$1.3500	\$1.3500
Ecuador	\$0.2668	\$0.2488
Ecuador - Mobile/Special Services	\$0.3672	\$0.3492
Egypt	\$0.3283	\$0.3103
Egypt – Mobile/Special Services	\$0.4608	\$0.4428
El Salvador	\$0.2189	\$0.2009
El Salvador - Mobile/Special Services	\$0.2518	\$0.2338
Equatorial Guinea	\$0.9648	\$0.9468
Equatorial Guinea – Mobile/Special Services	\$1.0080	\$0.9900
Eritrea	\$0.6703	\$0.6523
Estonia	\$0.3096	\$0.2916
Estonia – Mobile/Special Services	\$0.4918	\$0.4738
Ethiopia	\$0.6120	\$0.5940
Ethiopia – Mobile/Special Services	\$0.6480	\$0.6300
Faeroe Islands	\$0.2760	\$0.2580
Falkland Islands (Islas Malvinas)	\$1.1250	\$1.1070
Fiji Islands	\$0.5220	\$0.5040
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
Fiji Islands – Mobile/Special Services	\$0.6539	\$0.6359
Finland	\$0.1080	\$0.0900
Finland – Mobile/Special Services	\$0.2340	\$0.2160
France	\$0.0540	\$0.0360
France – Mobile/Special Services	\$0.2662	\$0.2482
French Antilles (incl. Martinique)	\$0.2736	\$0.2556
French Guiana	\$0.3564	\$0.3384
French Guiana – Mobile/Special Services	\$0.4680	\$0.4500
French Polynesia	\$0.4976	\$0.4796
Gabon Republic	\$0.4248	\$0.4068
Gabon Republic – Mobile/Special Services	\$0.4608	\$0.4428
Gambia	\$0.3672	\$0.3492
Gambia – Mobile/Special Services	\$0.5189	\$0.5009
Georgia	\$0.5294	\$0.5114
Georgia – Mobile/Special Services	\$0.5506	\$0.5326
Germany	\$0.0540	\$0.0360
Germany – Mobile/Special Services	\$0.2970	\$0.2790
Ghana	\$0.3312	\$0.3132
Ghana – Mobile/Special Services	\$0.3672	\$0.3492
Gibraltar	\$0.3812	\$0.3632
Gibraltar- Mobile/Special Services	\$0.4342	\$0.4162
Greece	\$0.1300	\$0.1120

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Greece – Mobile/ Special Services	\$0.2662	\$0.2482
Greenland	\$0.7650	\$0.7470
Greenland – Mobile/Special Services	\$0.7650	\$0.7470
Grenada	\$0.3254	\$0.3074
Grenada – Mobile/Special Services	\$0.3614	\$0.3434
Guadeloupe	\$0.2808	\$0.2628
Guadeloupe – Mobile/Special Services	\$0.4630	\$0.4450
Guatemala	\$0.2189	\$0.2009
Guatemala – Mobile/Special Services	\$0.3276	\$0.3096
Guinea	\$0.4320	\$0.4140
Guinea – Mobile/Special Services	\$0.5758	\$0.5578
Guinea-Bissau	\$1.4189	\$1.3976
Guinea-Bissau – Mobile/Special Services	\$2.2500	\$2.2320
Guyana	\$0.5280	\$0.5100
Guyana - Mobile/Special Services	\$0.6075	\$0.5895
Haiti	\$0.3706	\$0.3526
Haiti - Mobile	\$0.4342	\$0.4162
Haiti - Special Services	\$0.5400	\$0.5220
Honduras	\$0.4500	\$0.4320
Honduras - Mobile/Special Services	\$0.5220	\$0.5040
Hong Kong	\$0.1150	\$0.0970
Hong Kong - Mobile/Special Services	\$0.1656	\$0.1476
Hungary	\$0.0836	\$0.0656
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
Hungary - Mobile/Special Services	\$0.3502	\$0.3322
Iceland	\$0.2520	\$0.2340
Iceland - Mobile/Special Services	\$0.3745	\$0.3565
India	\$0.2610	\$0.2430
India - Mobile/Special Services	\$0.4176	\$0.3996
Indonesia	\$0.1215	\$0.1035
Indonesia - Mobile/Special Services	\$0.3238	\$0.3058
INMARSAT – 870	\$6.3000	\$6.2820
INMARSAT - Atlantic East	\$6.3000	\$6.2820
INMARSAT - Atlantic West	\$6.3000	\$6.2820
INMARSAT - Indian	\$6.3000	\$6.2820
INMARSAT - Pacific	\$6.3000	\$6.2820
International Networks	\$4.2353	\$4.2142
Iran	\$0.4651	\$0.4471
Iran - Mobile/Special Services	\$0.6264	\$0.6084
Iraq	\$0.7835	\$0.7709
Ireland	\$0.1080	\$0.0900
Ireland - Mobile/Special Services	\$0.3150	\$0.2970
Iridium	\$3.6529	\$3.6318
Israel	\$0.0630	\$0.0450
Israel - Mobile/Special Services	\$0.1726	\$0.1546
Italy	\$0.0529	\$0.0349

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Italy - Mobile/Special Services	\$0.2835	\$0.2655
Ivory Coast	\$0.5335	\$0.5155
Ivory Coast - Mobile/Special Services	\$0.6408	\$0.6228
Jamaica	\$0.3215	\$0.3035
Jamaica - Mobile/Special Services	\$0.4553	\$0.4246
Japan	\$0.0656	\$0.0476
Japan - Mobile/Special Services	\$0.3023	\$0.2753
Jordan	\$0.4651	\$0.4471
Jordan - Mobile/Special Services	\$0.5352	\$0.5172
Kazakhstan	\$0.1984	\$0.1804
Kazakhstan - Mobile/Special Services	\$0.2650	\$0.2470
Kenya	\$0.4320	\$0.4140
Kenya - Mobile/Special Services	\$0.4680	\$0.4500
Kiribati	\$0.9212	\$0.9032
Kiribati - Mobile/Special Services	\$1.1250	\$1.1070
Korea, North	\$0.8208	\$0.8028
Korea, South	\$0.1222	\$0.1042
Korea, South - Mobile/Special Services	\$0.1510	\$0.1330
Kuwait	\$0.3830	\$0.3650
Kuwait - Mobile/Special Services	\$0.5328	\$0.5148
Kyrgyzstan	\$0.2531	\$0.2351
Kyrgyzstan - Mobile/Special Services	\$0.4658	\$0.4478
Laos	\$0.8304	\$0.8124
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
Laos - Mobile/Special Services	\$1.0397	\$1.0217
Latvia	\$0.3010	\$0.2830
Latvia - Mobile/Special Services	\$0.4492	\$0.4312
Lebanon	\$0.4378	\$0.4198
Lebanon - Mobile/Special Services	\$0.5198	\$0.5018
Lesotho	\$0.4392	\$0.4212
Lesotho - Mobile/Special Services	\$0.4752	\$0.4572
Liberia	\$0.3312	\$0.3132
Liberia - Mobile/Special Services	\$0.6982	\$0.6802
Libya	\$0.4464	\$0.4284
Libya – Mobile/Special Services	\$0.5580	\$0.5400
Liechtenstein	\$0.1300	\$0.1120
Liechtenstein - Mobile/Special Services	\$0.1958	\$0.1778
Lithuania	\$0.3010	\$0.2830
Lithuania - Mobile/Special Services	\$0.4953	\$0.4773
Luxembourg	\$0.1080	\$0.0900
Luxembourg - Mobile/Special Services	\$0.3150	\$0.2970
Macau	\$0.4024	\$0.3844
Macau - Mobile/Special Services	\$0.4464	\$0.4284
Macedonia	\$0.3096	\$0.2916
Macedonia - Mobile/Special Services	\$0.4230	\$0.4050
Madagascar	\$1.2672	\$1.2492

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Madagascar - Mobile/Special Services	\$1.3032	\$1.2852
Malawi	\$0.3456	\$0.3276
Malawi - Mobile/Special Services	\$0.3816	\$0.3636
Malaysia	\$0.0667	\$0.0487
Malaysia - Mobile/Special Services	\$0.1726	\$0.1546
Maldives	\$0.6864	\$0.6684
Maldives - Mobile/Special Services	\$2.2500	\$2.2320
Mali Republic	\$0.5616	\$0.5436
Mali Republic - Mobile/Special Services	\$0.4782	\$0.4602
Malta	\$0.2952	\$0.2772
Malta - Mobile/Special Services	\$0.3312	\$0.3132
Marshall Islands	\$0.6750	\$0.6570
Mauritania	\$0.5184	\$0.5004
Mauritius	\$0.5824	\$0.5644
Mauritius - Mobile/Special Services	\$0.6930	\$0.6750
Mayotte Island	\$0.6696	\$0.6516
Mayotte Island - Mobile/Special Services	\$0.8518	\$0.8338
Mexico Step 1-3	\$0.1150	\$0.0970
Mexico Step 4 - 7	\$0.1154	\$0.0974
Mexico Step 8	\$0.1260	\$0.1080
Micronesia	\$0.5130	\$0.4950
Moldova	\$0.3967	\$0.3787
Moldova - Mobile/Special Services	\$0.7729	\$0.7549
Country of Termination	Switched Origination - Switched Termination Rate Per Minute	Dedicated Origination - Switched Termination Rate Per Minute
Monaco	\$0.1080	\$0.0900
Monaco - Mobile/Special Services	\$0.3494	\$0.3314
Mongolia	\$0.8640	\$0.8460
Montserrat	\$0.3420	\$0.3240
Montserrat - Mobile/Special Services	\$0.5130	\$0.4950
Morocco	\$0.4129	\$0.3949
Morocco - Mobile/Special Services	\$0.4673	\$0.4493
Mozambique	\$0.4549	\$0.4369
Mozambique - Mobile/Special Services	\$0.5760	\$0.5580
Myanmar (Formerly Burma)	\$1.0906	\$1.0726
Namibia	\$0.4950	\$0.4770
Namibia - Mobile/Special Services	\$0.4032	\$0.3852
Nauru	\$1.4400	\$1.4220
Nauru - Mobile/Special Services	\$2.2235	\$2.1706
Nepal	\$0.5544	\$0.5364
Nepal - Mobile/Special Services	\$0.6930	\$0.6750
Netherlands	\$0.0540	\$0.0360
Netherlands - Mobile/Special Services	\$0.3420	\$0.3240
Netherlands Antilles	\$0.2435	\$0.2255
Netherlands Antilles - Mobile/Special Services	\$0.3282	\$0.3082
New Caledonia	\$0.6048	\$0.5868
New Zealand	\$0.1300	\$0.1120

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New Zealand - Mobile/Special Services	\$0.3033	\$0.2853
Nicaragua	\$0.3060	\$0.2880
Nicaragua - Mobile/Special Services	\$0.3420	\$0.3240
Niger Republic	\$0.5136	\$0.4956
Niger Republic - Mobile/Special Services	\$0.3613	\$0.3433
Nigeria	\$0.4230	\$0.4050
Nigeria - Mobile/Special Services	\$0.5026	\$0.4846
Niue	\$2.2680	\$2.2500
Niue - Mobile/Special Services	\$2.2680	\$2.2500
Norfolk Island	\$1.7894	\$1.7714
Norway	\$0.1080	\$0.0900
Norway - Mobile/Special Services	\$0.2223	\$0.2043
Oman	\$0.4860	\$0.4680
Oman - Mobile/Special Services	\$0.5220	\$0.5040
Pakistan	\$0.5400	\$0.5220
Pakistan - Mobile/Special Services	\$0.5328	\$0.5148
Palau, Republic of	\$0.5400	\$0.5220
Palestine	\$0.1510	\$0.1330
Palestine Mobile	\$0.2025	\$0.1845
Panama	\$0.3010	\$0.2830
Panama - Mobile/Special Services	\$0.3456	\$0.3276
Papua New Guinea	\$0.3600	\$0.3420
Papua New Guinea - Mobile/Special Services	\$1.8000	\$1.7820
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
Paraguay	\$0.3312	\$0.3132
Paraguay - Mobile/Special Services	\$0.3851	\$0.3671
Peru	\$0.2285	\$0.2105
Peru - Mobile/Special Services	\$0.3382	\$0.3202
Philippines	\$0.2070	\$0.1890
Philippines - Mobile/Special Services	\$0.3330	\$0.3150
Poland	\$0.0784	\$0.0604
Poland - Mobile Special/Services	\$0.3650	\$0.3470
Portugal	\$0.0688	\$0.0508
Portugal - Mobile/Special Services	\$0.2970	\$0.2790
Qatar	\$0.5670	\$0.5490
Qatar - Mobile/Special Services	\$0.6300	\$0.6120
Reunion Island	\$0.6671	\$0.6491
Reunion Island - Mobile/Special Services	\$0.7222	\$0.7042
Romania	\$0.1980	\$0.1800
Romania - Mobile/Special Services	\$0.4234	\$0.4054
Russia	\$0.1915	\$0.1735
Russia - Mobile/Special Services	\$0.2520	\$0.2340
Rwanda	\$0.6216	\$0.6036
San Marino	\$0.1424	\$0.1244
San Marino - Mobile/Special Services	\$2.0250	\$2.0070
Sao Tome	\$2.0250	\$2.0070

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Saudi Arabia	\$0.3967	\$0.3787
Saudi Arabia - Mobile/Special Services	\$0.5544	\$0.5364
Senegal Republic	\$0.5335	\$0.5155
Senegal Republic - Mobile/Special Services	\$0.6565	\$0.6385
Seychelles Islands	\$0.7404	\$0.7224
Seychelles Islands - Mobile/Special Services	\$0.4998	\$0.4818
Sierra Leone	\$0.5850	\$0.5670
Sierra Leone - Mobile/Special Services	\$0.5436	\$0.5256
Singapore	\$0.1573	\$0.1393
Singapore - Mobile/Special Services	\$0.2160	\$0.1980
Slovak Republic	\$0.2326	\$0.2146
Slovak Republic - Mobile/Special Services	\$0.3606	\$0.3426
Slovenia	\$0.2520	\$0.2340
Slovenia - Mobile/Special Services	\$0.4024	\$0.3844
Solomon Islands	\$1.3500	\$1.3320
Solomon Islands - Mobile/Special Services	\$1.8000	\$1.7820
Somalia	\$1.3235	\$1.3055
South Africa	\$0.0900	\$0.0720
South Africa - Mobile/Special Services	\$0.3382	\$0.3202
Spain	\$0.0540	\$0.0360
Spain – Mobile/Special Services	\$0.3389	\$0.3187
Sri Lanka	\$0.5184	\$0.5004
Sri Lanka – Mobile/Special Services	\$0.5544	\$0.5364
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
St. Helena	\$0.9106	\$0.8926
St. Kitts/Nevis	\$0.2729	\$0.2549
St. Kitts/Nevis – Mobile/Special Services	\$0.4242	\$0.4062
St. Lucia	\$0.2808	\$0.2628
St. Lucia – Mobile/Special Services	\$0.4712	\$0.4532
St. Pierre/Miquelon	\$0.2688	\$0.2508
St. Vincent/Grenadines	\$0.3336	\$0.3156
St. Vincent/Grenadines – Mobile/Special Services	\$0.4417	\$0.4237
Sudan	\$0.6336	\$0.6156
Sudan – Mobile/Special Services	\$0.4995	\$0.4815
Suriname	\$0.6468	\$0.6288
Suriname – Mobile/Special Services	\$0.6008	\$0.5828
Swaziland	\$0.2952	\$0.2772
Swaziland – Mobile	\$0.3312	\$0.3132
Sweden	\$0.0900	\$0.0720
Sweden – Mobile/Special Services	\$0.3282	\$0.3102
Switzerland	\$0.0540	\$0.0360
Switzerland – Mobile/Special Services	\$0.3918	\$0.3738
Syrian Arab Republic	\$0.5328	\$0.5148
Syrian Arab Republic – Mobile/Special Services	\$0.5688	\$0.5508
Taiwan	\$0.1150	\$0.0970

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Taiwan – Mobile/Special Services	\$0.1510	\$0.1330
Tajikistan	\$0.3812	\$0.3578
Tajikistan – Mobile/Special Services	\$0.3812	\$0.3578
Tanzania	\$0.4860	\$0.4680
Tanzania – Mobile/Special Services	\$0.5832	\$0.5652
Thailand	\$0.1292	\$0.1112
Thailand – Mobile/Special Services	\$0.2952	\$0.2772
Togo	\$0.5436	\$0.5256
Togo – Mobile/Special Services	\$0.6930	\$0.6750
Tokelau	\$1.8090	\$1.7910
Tokelau – Mobile/Special Services	\$1.8360	\$1.8180
Tonga Islands	\$0.5537	\$0.5357
Tonga Islands – Mobile/Special Services	\$0.5027	\$0.4847
Trinidad & Tobago	\$0.3010	\$0.2830
Trinidad & Tobago – Mobile/Special Services	\$0.2986	\$0.2806
Tunisia	\$0.3918	\$0.3738
Tunisia – Mobile/Special Services	\$0.3918	\$0.3738
Turkey	\$0.2736	\$0.2556
Turkey – Mobile/Special Services	\$0.3398	\$0.3218
Turkmenistan	\$0.6035	\$0.5855
Turkmenistan – Mobile/Special Services	\$0.6035	\$0.5855
Turks & Caicos	\$0.4024	\$0.3844
Turks & Caicos - Mobile/Special Services	\$0.4455	\$0.4275
Country of Termination	Switched Origination – Switched Termination Rate Per Minute	Dedicated Origination – Switched Termination Rate Per Minute
Tuvalu	\$2.0118	\$1.9938
Tuvalu - Mobile/Special Services	\$4.9680	\$4.9500
Uganda	\$0.3967	\$0.3787
Uganda - Mobile/Special Services	\$0.4464	\$0.4284
Ukraine	\$0.2462	\$0.2282
Ukraine - Mobile/Special Services	\$0.3600	\$0.3420
United Arab Emirates	\$0.4342	\$0.4098
United Arab Emirates - Mobile/Special Services	\$0.5850	\$0.5670
United Kingdom	\$0.0518	\$0.0338
United Kingdom - Mobile/Special Services	\$0.3600	\$0.3420
Uruguay	\$0.3240	\$0.3060
Uruguay - Mobile/Special Services	\$0.3600	\$0.3420
Uzbekistan	\$0.2531	\$0.2351
Vanatu - Mobile/Special Services	\$2.1389	\$2.1209
Vanatu, Republic of	\$1.3702	\$1.3522
Venezuela	\$0.1984	\$0.1804
Venezuela - Mobile/Special Services	\$0.3454	\$0.3274
Vietnam	\$0.4500	\$0.4320
Vietnam - Mobile/Special Services	\$0.5400	\$0.5220
Wallis & Futuna Islands	\$2.2680	\$2.2500
Western Samoa	\$0.5718	\$0.5538
Yemen Arab Republic	\$0.5054	\$0.4874

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Yemen Arab Republic - Mobile/Special Services	\$0.5882	\$0.5702
Yugoslavia - Mobile/Special Services	\$0.3960	\$0.3780
Yugoslavia (incl. Serbia)	\$0.3488	\$0.3308
Zaire, Republic of	\$0.5718	\$0.5538
Zaire, Republic of - Mobile/Special Services	\$0.6882	\$0.6702
Zambia	\$0.3967	\$0.3787
Zambia - Mobile/Special Services	\$0.4464	\$0.4284
Zimbabwe	\$0.3240	\$0.3060
Zimbabwe- Mobile/Special Services	\$0.4565	\$0.4385

(b) worldcard Switched Origination to Switched Termination Rate Schedule.

worldcard Usage	Switched Origination – Switched Termination Rate Per Minute	Per Call Surcharge
US to Canada	Per above table	\$0.2500
US to International (including Mexico)	Per above table	\$0.5000

5.2.4 ITFS/UIFN. In certain countries, the following applications are not permitted for ITFS/UIFN: calling card, VRU (Voice Response Unit), operator services, third-country termination, dial tone, dial up access, dead air or any other response the individual carrier deems inappropriate to ITFS. Originating carriers treat all carriers equally regarding these restrictions. Restrictions on usage are imposed on all other carriers, including Qwest, by the originating carriers. ITFS service orders violating the restrictive guidelines of the originating carrier will not be processed by Qwest's ITFS/UIFN implementation group. Toll-free originating carriers finding usage in violation of their guidelines can, and will, block toll-free numbers on the originating side of the call without notice or appeal. Carriers may change their restrictions to be more restrictive without notice to Qwest. Information regarding which country has this type of limitation is located in the "ITFS/UIFN Availability Matrix." Qwest is able to supply a copy of the ITFS/UIFN Availability Matrix upon request.

ITFS/UIFN	MRC Per Number	NRC Per Number
ITFS	\$10.00	N/A
UIFN	\$10.00	\$160.00

UIFN is a service which allocates 1 toll free number to be used in multiple foreign countries to call the United States and bill to the number in the United States. Countries which are currently available for UIFN are indicated in the table below. There is an NRC and an MRC, which are applicable per number, regardless of the number of countries in which the number is active. The per-minute rates using the UIFN number are the same as the ITFS rates listed in the table below. The UIFN nonrecurring charge and monthly rate applies to any Qwest product where the customer subscribes to UIFN(s).

Country of Origination	UIFN Availability	Switched Origination - Switched Termination Rate Per Minute	Switched Origination - Dedicated Termination Rate Per Minute
Anguilla		\$1.0260	\$1.0080
Antigua		\$0.5292	\$0.5112
Argentina	YES	\$0.8730	\$0.8550
Australia	YES	\$0.1530	\$0.1350
Bahamas		\$0.2430	\$0.2250
Bahrain		\$0.5148	\$0.4968
Barbados		\$0.3330	\$0.3150
Belgium	YES	\$0.1080	\$0.0900

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Bermuda		\$0.4212	\$0.4032
Brazil	YES	\$0.4644	\$0.4464
British Virgin Islands		\$1.0260	\$1.0080
Canada		\$0.0630	\$0.0450
Cayman Islands		\$0.2192	\$0.2012
Chile		\$0.3708	\$0.3528
China	YES	\$0.7740	\$0.7560
Colombia		\$0.4212	\$0.4032
Costa Rica		\$0.9828	\$0.9648
Cyprus		\$0.1662	\$0.1482
Denmark	YES	\$0.1260	\$0.1080
Dominica		\$0.6703	\$0.6523
Dominican Republic		\$0.1350	\$0.1170
Fiji		\$0.8190	\$0.8010
Finland	YES	\$0.2430	\$0.2250
France	YES	\$0.0810	\$0.0630
Germany	YES	\$0.0810	\$0.0630
Greece		\$0.2107	\$0.1927
Grenada		\$0.5710	\$0.5530
Guatemala		\$0.8820	\$0.8640
Hong Kong	YES	\$0.3150	\$0.2970
Hungary	YES	\$0.5292	\$0.5112
India		\$0.9630	\$0.9450
Indonesia		\$0.7164	\$0.6984
Ireland	YES	\$0.0900	\$0.0720
Israel	YES	\$0.1530	\$0.1350
Country of Origination	UIFN Availability	Switched Origination - Switched Termination Rate Per Minute	Switched Origination - Dedicated Termination Rate Per Minute
Italy	YES	\$0.0810	\$0.0630
Jamaica		\$0.2298	\$0.2118
Japan	YES	\$0.3150	\$0.2970
Korea, South	YES	\$0.9180	\$0.9000
Luxembourg	YES	\$0.2844	\$0.2664
Macau	YES	\$0.3780	\$0.3600
Malaysia	YES	\$0.4860	\$0.4680
Mexico (Zone 1)		\$0.1530	\$0.1350
Mexico (Zone 2)		\$0.1530	\$0.1350
Mexico (Zone 3)		\$0.1530	\$0.1350
Mexico (Zone 4)		\$0.1530	\$0.1350
Montserrat		\$1.0260	\$1.0080
Netherlands	YES	\$0.0900	\$0.0720
Netherlands Antilles		\$0.6750	\$0.6570
New Zealand	YES	\$0.1530	\$0.1350
Norway	YES	\$0.2430	\$0.2250
Panama		\$0.4284	\$0.4104
Peru		\$1.2330	\$1.2150
Philippines	YES	\$0.3150	\$0.2970
Poland		\$0.5292	\$0.5112
Portugal	YES	\$0.2430	\$0.2250
Singapore	YES	\$0.3150	\$0.2970

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South Africa	YES	\$0.6084	\$0.5904
Spain	YES	\$0.2430	\$0.2250
St. Kitts		\$0.5882	\$0.5702
St. Lucia		\$1.3860	\$1.3680
St. Vincent/Grenadine		\$0.7380	\$0.7200
Sweden	YES	\$0.2430	\$0.2250
Switzerland	YES	\$0.2430	\$0.2250
Taiwan	YES	\$0.5220	\$0.5040
Thailand	YES	\$0.5652	\$0.5472
Trinidad & Tobago		\$0.5292	\$0.5112
United Kingdom	YES	\$0.0810	\$0.0630
Venezuela		\$0.6084	\$0.5904

5.2.5 Canada Services.

(a) Toll Free Services To and From Canada

Toll Free Services to and from Canada	
From Canada to United States	
Switched Origination - Switched Termination	\$0.063
Switched Origination - Dedicated Termination	\$0.045
Toll Free Service Terminating in Canada	
<i>Switched termination service available only</i>	
United States Switched Origination - Canada Switched Termination	\$0.063
Canada Switched Origination - Canada Switched Termination	\$0.063

(b) worldcard To and From Canada

worldcard Usage	Switched Origination – Switched Termination Rate Per Minute	Per Call Surcharge
Canada to US	\$0.0720	\$0.2500
Canada to International	Per US to International rates in Section 5.1	\$0.5000

5.2.6 worldcard International Origination to U.S. Termination.

(a) Blocked. The following NPAs are blocked to prevent fraud and therefore calls cannot be originated/terminated until block is removed. The block can be removed from individual cards at the customer's request.

- Bahamas (242)
- Barbados (246)
- Antigua and Barbuda (268)
- Dominican Republic (809)
- Trinidad and Tobago (868)
- St. Kitts and Nevis (869)

(b) worldcard International Origination to U.S. Termination.

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Country of Origination	Switched Origination – Switched Termination Rate per Minute	Per Call Surcharge
Antigua (Barbuda)	\$1.4040	\$1.0000
Argentina	\$1.4040	\$1.0000
Australia (Tasmania, Christmas Islands, Cocos Islands)	\$0.5544	\$1.0000
Austria	\$0.7200	\$1.0000
Bahamas	\$1.1448	\$1.0000
Bahrain	\$2.0250	\$1.0000
Barbados	\$0.8352	\$1.0000
Belarus (Vitebsk, Grodno, Brest, Minsk, Moghilev, Gomel)	\$1.1520	\$1.0000
Belgium	\$0.7200	\$1.0000
Bermuda	\$1.1250	\$1.0000
Bolivia	\$1.8360	\$1.0000
Brazil	\$0.7488	\$1.0000
Brunei	\$2.2536	\$1.0000
Bulgaria	\$1.1520	\$1.0000
Chile	\$1.0440	\$1.0000
China	\$1.2384	\$1.0000
Colombia (San Andres Isl.)	\$0.9720	\$1.0000
Costa Rica	\$0.8136	\$1.0000
Croatia	\$1.1520	\$1.0000
Cyprus	\$1.1520	\$1.0000
Czech Republic	\$1.0440	\$1.0000
Denmark	\$0.7200	\$1.0000
Dominica	\$1.3500	\$1.0000
Dominican Republic	\$0.8280	\$1.0000
Egypt	\$1.4040	\$1.0000
El Salvador	\$1.4040	\$1.0000
Country of Origination	Switched Origination – Switched Termination Rate per Minute	Per Call Surcharge
Fiji Islands	\$2.2536	\$1.0000
Finland	\$0.7200	\$1.0000
France (Corsica Island)	\$0.4608	\$1.0000
French Guiana	\$1.1255	\$1.0000
Germany	\$0.4536	\$1.0000
Greece	\$0.9936	\$1.0000
Guadeloupe (St Barthelemy, St. Martin French Part, Marie Galante)	\$1.1255	\$1.0000
Hong Kong	\$0.5904	\$1.0000
Hungary	\$0.7200	\$1.0000
Iceland	\$0.8568	\$1.0000
India	\$2.7000	\$1.0000
Indonesia (Do not cover East Timor)	\$1.3104	\$1.0000
Ireland	\$0.6840	\$1.0000
Israel-Bezeq (Not cover Palestinian Territories)	\$0.9648	\$1.0000
Italy (Elba Island, San Marino, Vatican City)	\$0.6480	\$1.0000
Japan	\$0.5616	\$1.0000
Kenya	\$2.1600	\$1.0000
Korea (South)	\$1.0368	\$1.0000
Lativa	\$1.4040	\$1.0000
Lithuania	\$1.0440	\$1.0000

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Luxembourg	\$0.7200	\$1.0000
Macedonia	\$1.6200	\$1.0000
Malaysia (Peninsular Malaysia and East Malaysia)	\$1.2312	\$1.0000
Malta	\$0.9000	\$1.0000
Martinique	\$1.4040	\$1.0000
Mauritius	\$2.2536	\$1.0000
Mexico	\$0.9288	\$1.0000
Monaco	\$0.7200	\$1.0000
Netherlands	\$0.4392	\$1.0000
New Zealand (Chatham Islands)	\$1.1520	\$1.0000
Nicaragua	\$1.4328	\$1.0000
Norway (Jan Mayen, Svalbard Islands)	\$0.7200	\$1.0000
Panama	\$1.4040	\$1.0000
Peru	\$0.8568	\$1.0000
Philippines	\$1.1376	\$1.0000
Poland	\$1.0584	\$1.0000
Portugal (Azores, Madeira)	\$1.1016	\$1.0000
Reunion Island (France)	\$0.9000	\$1.0000
Romania	\$1.3500	\$1.0000
Russia	\$1.1520	\$1.0000
Senegal	\$2.2536	\$1.0000
Singapore	\$1.1520	\$1.0000
Slovak Republic	\$1.1520	\$1.0000
South Africa	\$0.9504	\$1.0000
Spain (Balearic Island, Canary Islands, Ceuta, Melilla Islands)	\$0.8784	\$1.0000
Sri Lanka	\$1.8000	\$1.0000
St. Kitts & Levis	\$1.4040	\$1.0000
St. Pierre	\$1.4040	\$1.0000
Sweden	\$0.7200	\$1.0000
Switzerland (Do not cover Liechtenstein)	\$0.7200	\$1.0000
Country of Origination	Switched Origination – Switched Termination Rate per Minute	Per Call Surcharge
Syrian Arab Republic	\$1.7550	\$1.0000
Taiwan	\$0.5976	\$1.0000
Thailand	\$1.3608	\$1.0000
Trinidad & Tabago	\$1.3500	\$1.0000
Ukraine	\$1.1520	\$1.0000
United Kingdom (England, Scotland, Wales, Northern Ireland, Isle of Man, Guernsey, Channel Island)	\$0.3168	\$1.0000
Venezuela (Margarita Island)	\$0.8100	\$1.0000

5.2.7 worldcard International Origination to International Termination.

Country of Termination	Switched Origination – Switched Termination Rate per Minute	Per Call Surcharge
Argentina	\$1.4774	\$1.00
Australia (Tasmania, Christmas Islands, Cocos Islands)	\$0.7135	\$1.00
Austria	\$0.8864	\$1.00
Azores (Portugal)	\$1.7609	\$1.00

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Belgium	\$0.7270	\$1.00
Bolivia	\$2.4001	\$1.00
Chile	\$1.6124	\$1.00
China	\$1.7226	\$1.00
Colombia (San Andres Isl.)	\$1.6832	\$1.00
Croatia, Republic of	\$1.4999	\$1.00
Czech Republic	\$1.1768	\$1.00
Denmark	\$0.5807	\$1.00
Dominican Republic	\$1.0645	\$1.00
El Salvador	\$1.2861	\$1.00
Finland	\$0.6370	\$1.00
France (Corsica Island)	\$0.5245	\$1.00
French Guyana	\$1.4346	\$1.00
Germany	\$0.6721	\$1.00
Greece	\$0.9092	\$1.00
Guadeloupe (St Barthelemy, St. Martin French Part, Marie Galante)	\$1.4346	\$1.00
Hong Kong	\$0.5605	\$1.00
Hungary	\$0.9824	\$1.00
Iceland	\$1.2524	\$1.00
Ireland	\$0.9809	\$1.00
Israel-Bezeq (Not cover Palestinian Territories)	\$0.9998	\$1.00
Italy (Elba Island, San Marino, Vatican City)	\$0.7614	\$1.00
Japan	\$0.9745	\$1.00
Korea, South	\$0.7101	\$1.00
Latvia	\$0.9850	\$1.00
Luxembourg	\$0.8586	\$1.00
Macedonia	\$2.3663	\$1.00
Madeira Islands	\$1.7609	\$1.00
Country of Termination	Switched Origination – Switched Termination Rate per Minute	Per Call Surcharge
Martinique	\$1.6463	\$1.00
Mexico	\$1.0836	\$1.00
Monaco	\$0.9938	\$1.00
Netherlands	\$0.5234	\$1.00
New Zealand (Chatham Islands)	\$0.6820	\$1.00
Norway (Jan Mayen, Svalbard Islands)	\$0.6280	\$1.00
Panama	\$0.7758	\$1.00
Philippines	\$1.0274	\$1.00
Poland	\$0.9722	\$1.00
Portugal (Azores, Madeira)	\$1.7609	\$1.00
Reunion Island	\$1.4346	\$1.00
Russia	\$1.6124	\$1.00
San Marino	\$0.7614	\$1.00
Singapore	\$0.5189	\$1.00
Slovak Republic	\$1.6911	\$1.00
South Africa	\$1.3446	\$1.00
Spain (Balearic Island, Canary Islands, Ceuta, Melilla Islands)	\$0.7742	\$1.00

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St. Pierre & Miquelon	\$1.4346	\$1.00
Sweden	\$0.5796	\$1.00
Switzerland (Do not cover Liechtenstein)	\$0.4289	\$1.00
Ukraine	\$2.0061	\$1.00
United Kingdom (England, Scotland, Wales, Northern Ireland, Isle of Man, Guernsey, Channel Island)	\$0.6314	\$1.00
Vatican City	\$0.7614	\$1.00

6. Equipment Discounts

6.1 Equipment discount does not apply to Voice and International Voice Services.

7. Taxes, Surcharges and Governmental Fees

7.1 Qwest will not bill Customer for taxes for which the Customer has provided a valid certificate of tax exemption. Qwest may be required to charge certain taxes to Customer, for which Customer may be liable. Until this Service is provisioned, Qwest is unable to provide an itemized list of these taxes as tax rates differ by state, county, city, district, product, component group code, product component, and application code. After Service is provisioned in accordance with this Service Attachment, applicable taxes and fees will be listed on Customer's billing statements.

8. Reporting Requirements

8.1 Reporting will be required as follows:

<i>Level 0</i>	Entire Contract			
<i>Level 1</i>	Agencies, Boards & Commissions	Higher Education	K-12 & Libraries	Cooperative Purchasing Members
<i>Level 2</i>	Individual Agencies, Boards, Commissions	Individual Colleges & Universities	Individual school districts & libraries	Individual co-op members
<i>Level 3</i>	Division or Work Group Level			
<i>Level 4</i>	By Account number			
<i>Level 5</i>	By ANI			

9. Cost Recovery Fee Data Requirements

9.1 **Application.** Cost Recovery applies only to OPTION D above.

9.2 **Fee / Percentages.** Cost Recovery Fee to be paid to the State of Ohio will be calculated on the following percentages:

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Annual Volume Level	Rebate Percentage
\$0 to \$5,000,000	2%
\$5,000,001 to \$10,000,000	2.25%
\$10,000,001 or more	2.5%

9.3 Implementation. The following conditions control Cost Recovery with Qwest and the State of Ohio.

(a) If Qwest receives the contract award, upon implementation of the contract, Qwest will offer the State of Ohio a pre-payment of approximately \$90,000 (\$750K Monthly Recurring * 6 Months * 2%), based on current estimated annual volume (purchases from Customers purchasing services under Option D, only).

(b) Approximately 6 months after award, Qwest will use the amounts invoiced for Customer's purchases (from Customers purchasing services under Option D, only) during the first six months after the implementation of the Agreement, to accomplish the following:

(1) If the actual Cost Recovery Fee exceeds the amount of the original pre-payment, then the difference will be added to the pre-payment Cost Recovery Fee for the next six months;

(2) If the actual Cost Recovery Fee does not exceed the amount of the original pre-payment, then the difference will be deducted from the pre-payment Cost Recovery Fee for the next six months;

(3) At the end of the 12-month contract term (when renewal options have not been exercised), any remaining balance would be paid to OIT or invoiced to OIT.

10. SLA Requirements

10.1 Service Level Agreement. The applicable Service Level Agreement is posted on Qwest's web site at www.qwest.com/legal ("SLA"), and is effective as of the last signature date of this Service Attachment. The SLA provides Customer's sole and exclusive remedy for service interruptions or service deficiencies of any kind whatsoever for the Service. OIT represents and warrants that as of the date of this Attachment, and prior to both executing the Order Form and receiving the Service, that OIT (a) has had the opportunity to access and has in fact read the SLA, and (b) understands the SLA and the amount of SLA credits available therein.

10.2 SLA Amendments.

(a) Qwest reserves the right to amend the SLA effective upon posting to the web site or with prior notice to OIT.

(b) Notwithstanding the provisions in the applicable Service Attachments, if a service modification: (i) materially and adversely affects the Customer's legitimate use of Service; and (ii) is not required by government or judicial action, then Customer may terminate the affected Service upon 30 days prior written notice without liability for cancellation charges for the affected Service, provided, however that Customer provides Qwest written notification of its intent to terminate the Service under this Section within 30 days after the modification occurs and provides Qwest thirty days to cure such modification. If Customer does not provide Qwest notice that it desires to terminate the affected Service during the time permitted in this section, Customer will have waived its right to terminate the affected Service under this section.

11. Customer Support

11.1 Support / Spirit of Service. Qwest Communications International Inc. (NYSE: Q) is a leading provider of voice, video and data services. With more than 40,000 employees, Qwest is committed to the "Spirit of Service" and providing world-class services that exceed customers' expectations for quality, value and reliability.

The personalized attention provided by your dedicated Customer Account team is one of the reasons Qwest continues to have a long standing reputation for excellence within the state government marketplace. In addition to the Dedicated Service manager in Dublin, Ohio, Qwest will assign a primary point of contact within the Major Account Service Team ("MAST") to support Customer. The primary point of contact will serve as the interface to internal organizations within Qwest to support the timely resolution and response to inquiries, issues, and troubles posed by Customer. Additionally, after hours support for Customer will be supported by a defined team of MAST Service Specialists that will support all switched or dedicated toll-free numbers. The after-hours support team will answer the Board's calls on a priority basis. MAST management is also available to assist the primary point of contact and the after-hours team with backup and escalation support.

11.2 Escalation. Qwest's escalation procedure is designed to aid in the resolution of any and all service related issues in an expedient manner.

(a) Trouble Handling Procedures. Included in this section are Qwest's trouble resolution procedures. This information is provided for Customer to use as a general guideline when reporting troubles. It is the goal of Qwest to assist Customer in determining critical applications and resolution expectations, plus manage trouble resolution accordingly. Qwest's intention is to provide unequalled service and support to Customer.

(b) Escalation Procedures. Qwest's trouble reporting procedures automatically provide for timely, upward notification of problems not resolved with established standards. The priority level determines the length of time before the first management level is informed of a problem. Priority 1 outages require full resource application until repaired; escalation occurs around-the-clock until the outage is repaired. Customer may request increased escalation at any time that there is a perception that the problem is not being properly handled.

(c) Trouble Resolution Procedures. In addition to providing an Account Team, Qwest has a 24-hour, customer service support team. This provides enhanced support services to larger and more specialized customers. This group is staffed 24 hours a day, 7 days a week, 365 days a year.

11.3 Team Responsibilities. MAST 1-800-524-5249. Responsibilities of the Major Account Service Team (MAST):

(a) *Network Surveillance*

- Monitors Qwest Network
- Originates trouble tickets when a critical or major alarm is generated on a circuit.
Critical Circuits include:
 - DMS 250 Switch
 - Digital Cross Connect System (DACs)
 - Frame Surveillance
- Monitors Qwest Frame Switches
- Originates trouble tickets when an outage is generated on a switch that involves Customer Accounts

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(b) Major Account Outage Notification Procedure

- When Network Surveillance detects an alarm in DMS 250, DACS, or SED units, the Network Surveillance Technician will:
- Originate a Trouble Ticket to be used as the Master Ticket Number in the event of a cut.
- Call MAST to advise of the outage, provide trouble ticket number, and send a broadcast page if necessary (in the event of a cut or DS-3 level outage).
- When contacted by Network Surveillance, the MAST Representative will:
 - Refer to Customer profile,
 - Call Contact provided and advise of the circuits affected and the problem status, and give the customer the trouble ticket number,
 - The MAST Representative will escalate the trouble ticket immediately through MAST Lead Technician to Lead Technician in Remote Test Center,
 - The Remote Test Center Technician will work Trouble Ticket, resolve and close with customer.

(c) MAST Escalations. Internal Escalation Intervals:

Trouble Type	Time to Ticket	Ticket to Pickup	Pickup to Initial Status	Subsequent Status Intervals
Critical (Multiple Customer Sites Down Hard)	Immediate	Immediate	30 Minutes	Every 60 Minutes
High (Single Customer Site Down Hard)	Immediate	Immediate	60 Minutes	Every 60 Minutes
Medium (Partial Service Outage)	Immediate	30 Minutes	60 Minutes	Every 2 Hours
Low (Intermittent Trouble)	Immediate	60 Minutes	60 Minutes	Based Upon Request*

11.4 Team Members. The Major Account Service Team (MAST) 1-877-842-8669 is designed to aid customers and quickly resolve service issues or line troubles. Additionally, the Qwest GES Markets -Ohio Team is designed to help customers with sales support, engineering, and billing issues.

(a) Qwest Communications deploys a dedicated Customer Account Team that is responsible for the installation, administration, service, engineering and planning for existing and future applications. The team consists of many Qwest professionals specializing in the following areas:

(1) Senior National Accounts Manager

The Customer Account Senior National Account Manger is responsible for overseeing the development, implementation, maintenance and growth of the OIT/Qwest partnership. In building a partnership with Customer, the SNAM will work for the client to develop key strategies and build the relationship for open communication. SNAM maintains daily contact with customers regarding contract, specifications, technical performance, schedule, and cost.

(2) National Account Manager

The National Account Manager is responsible for working with Customers on new products, as well as working with Customers on their future and existing needs. In an effort to meet customer needs, the NAM works closely with the account managers to ensure customer satisfaction

(3) Account Support Specialists

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The Account Support Specialists are responsible for completing all orders associated with the installation, billing and maintenance of customer service. They are also responsible for processing customer service inquiries.

(4) Sales Engineer

The Sales Engineer is responsible for all engineering functions regarding network, equipment and application interface. The technical advisor is the lead contact on all problem resolution regarding these functions. The engineer is equipped to respond to information regarding the latest technology through continuous update and training and serves as a client technical advisor.

(5) Service Manager

The Service Manager supports Customer on trouble resolution to service interruptions or scheduled outages. He works directly with the Major Account Support Team (MAST) to quickly and effectively solve Qwest issues.

(6) Sales Support Manager

The Sales Support Manager is responsible for service delivery fulfillment and serves as the first point of escalation for the Account Consultants and Service Managers for provisioning, billing and trouble management.

(7) Sales Director

The Sales Director is responsible for management performance, and completion of major new and existing telecommunications projects or programs. Manages and directs all phases of each project/program from inception to completion.

(b) These resources plus Customer Service Engineering, Billing, Fraud and Abuse and the Network Management Team are available to support the Customer's specific needs. Unlike other larger carriers, Qwest offers more flexibility to customize your services quickly.

(c) Hours. Normal business hours are from 8am to 5pm EST.

(d) The Government Account Team should receive all service inquiries and trouble reports during normal business hours. The MAST may also receive service inquiries or reports should Customer be unable to reach the Government Account Team.

12. Conversion Plan for Existing Customers

12.1 Qwest Customers. Qwest currently provides Long Distance Service to OIT and most agencies thereunder. Thus, there will be no conversion upon execution of the Agreement or this Service Attachment.

12.2 Adding Services. In the event that Customer would be interested in switching to Qwest and adding Services hereunder, the account team will coordinate with Local Exchange Carriers and with Customer for a seamless conversion.

13. Coverage maps

13.1 Coverage Area. Qwest can provide Long Distance Service from any location within the State of Ohio to any US location and over 230 countries.

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13.2 Map. For complete maps of Qwest's coverage area for Voice and Long Distance Services, visit the Qwest website at:

http://gbmq.qwest.net/customer/maps/downloads/NAFiber_PL_Map.jpg.

14. Additional information

14.1 There is no additional information to be provided at this time.

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IN WITNESS WHEREOF, the Parties have executed this Attachment which shall be effective on the date signed by OIT.

STATE OF OHIO, OIT

Qwest Communications Corporation

Name: Mary F. Carroll
~~Mary F. Carroll~~
Director, Office of Information Technology
Title: CIO

Name: Rafael Rodriguez
Title: Director Offer Mgmt

Date: 7-21-2006

Date: 5/11/06