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State awards contract for integrated eligibility determination system

COLUMBUS – The State of Ohio today announced another milestone in the Kasich Administration's initiative to modernize the eligibility process for health and human services programs. The Ohio Department of Administrative Services, on behalf of the Governor's Office of Health Transformation, the Office of Medical Assistance and the Ohio Department of Job and Family Services, has entered into a contract with Accenture LLC to implement a new integrated eligibility system.

Combined with new eligibility policies and improved business processes, the new system will allow Ohio's residents to apply for services in a modern and simplified manner. The new system will provide the state and its county partners with new tools to more efficiently manage their operations.

"This contract is a key step in our work to modernize the state's eligibility systems and processes," said Greg Moody, director of the Governor's Office of Health Transformation. "This new system will allow more Ohioans to apply for services online, instead of waiting in line."

The Ohio Department of Administrative Services will manage the implementation and operation of the new system. "The initiative will establish an enterprise approach to lower development, maintenance and operational costs through the implementation of reusable components and standards-based integration," said Robert Blair, director of the Ohio Department of Administrative Services. "In addition, the project will support statewide and program-specific policies to enable a greater amount of data sharing among agencies, which will improve benefit coordination and service provision."

Initially, the new system will support the Medicaid, Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) programs. Once those programs have been transitioned to the new integrated eligibility system from the legacy system, other related health and human services programs will be moved to the new system.

The Ohio Department of Administrative Services provides IT and other central services for state agencies, boards and commissions.

The Office of Health Transformation was created by Governor John R. Kasich to lead efforts in the following health initiatives: modernizing Medicaid, streamlining health and human services, and improving overall health system performance.